



**DIRECTORATE OF
PREVENTION, RESILIENCE
AND READINESS**

FAMILY PROGRAMS

FACTSHEET

The services provided by the Army Community Service (ACS) Family Programs are intended to support and empower Army Families within their on-post and off-post communities. Family Programs provide integrated, predictable and accessible Soldier and Family readiness services that enhance the readiness and well-being of our military communities.

Family Programs include a comprehensive blend of quality-of-life programs in support of DOD activities. The ACS staff serves as the primary coordinating resource that provides a multitude of unit and community-based services that foster the growth, development and readiness of Soldiers and Families assigned to the command.

Additionally, Family Programs provide a single gateway to responsive family crisis assistance. Family Programs also provide a unit- and community-based solution that connects people to people. By pinpointing Families in need and local community resources, ACS professionals can quickly connect a Soldier's Family to resources, thus providing installation-appropriate services in the geographic location of the crisis.

Family Programs Include:

- **Army Family Action Plan.** Army Family Action Plan provides Soldiers, Army Civilians, Family members, survivors, and retirees a voice by identifying issues and concerns for Army senior leadership resolution.
- **Army Family Team Building (AFTB).** AFTB is a Family training and readiness program that provides participants with a better understanding of Army culture, as well as the skills and resources needed to become resilient, self-sufficient and self-reliant members of the military community.
- **Army Volunteer Corps.** The Army Volunteer Corps provides opportunities for volunteers (service members, Civilians, and Family members) to contribute to various organizations and support their local communities.
- **Employment Readiness Program.** The Employment Readiness Program offers resources to help with career plans and job searches.
- **Exceptional Family Member Program (EFMP).** EFMP is a mandatory enrollment program that works with other military and civilian agencies to provide comprehensive and coordinated community support, housing, and educational, medical and personnel services to Families with special needs.

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- **Family Advocacy Program (FAP).** FAP provides opportunities to strengthen Army Families and enhance resilience through prevention, identification, reporting, investigation and treatment in support of Soldiers and Families to prevent domestic abuse/child abuse and neglect and problematic sexual behavior in children and youth.
- **Domestic Abuse Victim Advocacy (DAVA) Program.** DAVA is a required component of FAP and provides 24/7 services for victims of domestic violence. Victims have access to emergency assistance, information, referrals and ongoing support in accessing medical, behavioral health, legal and law enforcement services on and off garrisons.
- **New Parent Support Program (NPSP).** NPSP is a component of FAP and provides intensive home visiting services to new parents who have children under 3 years of age to teach basic parenting skills to prevent incidents of child abuse and negligence.
- **Transitional Compensation (TC) Program.** The TC Program is a congressionally mandated program designed to provide temporary support, services and benefits for Family members when the sponsor is separated from military service due to a dependent abuse offense.
- **Financial Readiness Program (FRP).** The Army is here to help provide information on matters dealing with money. FRP and consumer advocacy services are available at every installation.
- **Mobilization, Deployment & Stability Support Operations (MD&SSO).** MD&SSO helps make deployment as smooth as possible for units, Soldiers and Families. MD&SSO provides training and publications to help commanders, Soldiers and Families navigate the challenges of mobilization and deployment. Resources are also available for rear detachment cadre and Soldier and Family Readiness Group (SFRG) leaders.
- **Relocation Readiness Program.** The Army Community Service Relocation Readiness Program aids the Total Army Family. It is dedicated to ensuring Soldiers and Families can survive and thrive through the Permanent Change of Station (PCS) and Expiration Time of Service (ETS) processes.
- **Survivor Outreach Services (SOS).** SOS provides long-term support to surviving Families of fallen Soldiers. Its goal is to reassure survivors that they remain valued members of the Army Family.

For more information, follow <https://www.armyfamilywebportal.com/content/army-community-service>.